

TECHNICAL BULLETIN

NUMBER

16

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Subject: Control Board Washers – 2000e Series
Applies to: All CBS-2000e Series Coffee Brewers

Date: May 19, 2004

This bulletin applies to the following models:

CBS-2031e

CBS-2041e

CBS-2051e

CBS-2032e

CBS-2042e

CBS-2052e

It does not apply to CBS-2000 Series brewers, model numbers without "e" at the end.

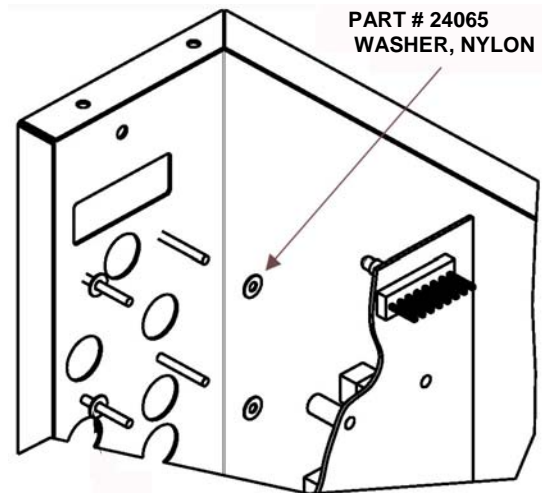
Due to variations in the front panels and control boards on 2000e Series coffee brewers, the control board may occasionally be positioned too close to the plastic overlay. This may cause excessive pressure on the buttons, causing them to stick and generating error code 255.

As a temporary solution to prevent this problem, Manufacturing has begun using small nylon washers as spacers on the posts to which the control boards are mounted.

Beginning this week, on a temporary basis, control boards that are sent out as replacement parts will include a supply of these washers with instructions. Six washers are required for single brewers, seven for dual brewers.

The permanent solution is to lengthen the standoffs on the control boards. This will occur on the next production run of circuit boards in approximately one month. The nylon washers will then be discontinued on new equipment and replacement boards.

When installing a replacement control board with washers, place one washer on each mounting post as shown in the drawing. If the brewer already has washers on the posts, it is not necessary to install additional washers.



Please contact Technical Support if you need a supply of the washers for control boards you already have in stock.