

Maintenance Request Checklist

FETCO Technical Support: 1.800.FETCO.99

www.FETCO.com

Date:

Location:

Contact:

Phone:

General Questions:

- Has there been any water main work in your neighborhood?**
- Was other equipment at your location serviced just prior to noticing this problem?**
- Is your location: Existing site/New construction/Remodel?**
- Has the power been off recently?**

FETCO Coffee Brewer: Single Brewer/Double Brewer (circle one)

Model #:

Serial #:

Age/Condition:

If double brewer, indicate which side the problem is occurring.

- Leaking (RIGHT/LEFT)
- Noisy (RIGHT/LEFT)
- Odor
- No power – plugged in – checked breaker
- Not heating – control lights on
- Nothing happens when brew button is pushed (RIGHT/LEFT)
- Brews, but coffee is weak – checked spray head (RIGHT/LEFT)
- Low temperature
- Steam

- Inconsistent volume (RIGHT/LEFT)
- Overflowing (RIGHT/LEFT)
- Error Code ____; Error code after reset? Yes/No

FETCO Coffee Grinder:

Model #: _____ **Serial #:** _____ **Age/Condition:** _____

- Stopped working – power light on / off, checked plug at machine and at wall
- Motor turns does not grind
- Hoppers not opening – grinder motor runs
- Noise sounds like:
- Clean: Yes/No
- Foreign object

FETCO Hot Water Dispenser:

Model #: _____ **Serial #:** _____ **Age/Condition:** _____

- Stopped working (NOT DISPENSING WATER) -- check incoming water to see if turned on
- Low Temperature
- Steam
- Leaking

Water Filtration

- Water filtration system information:
- Filter lasted changed on:
- Water pressure regulator: Yes/No
- Not enough pressure
- Too much pressure

Notes: