



Effective 8/23/2010

Restocking Fee Policy:

Buyer must first obtain written permission and shipping instructions from FETCO® before returning merchandise; otherwise, returned merchandise will be refused upon arrival and FETCO® will assume no responsibility therefore. All products returned for credit or exchange must have a Return Authorization Number (RA#) from our factory in Lake Zurich, IL (1.800.FETCO.99). All approved returns must be received within 30 days of RA number date. All returned cartons must be clearly marked with the RA#. All returns must be returned pre-paid and insured. Equipment should be properly packed in **original** cartons. Approved returns of merchandise found to be defective (subject to inspection by FETCO®), or merchandise shipped in error by FETCO®, will be accepted for full credit and FETCO® will pay return freight charges. Equipment damaged in shipment will not be accepted without a Return Authorization number from our factory. Credit will be issued if product if product is returned in **perfect condition**. All returns beyond 60 days will be refused and returned to company returning the product. All returns are subject to the following fee structure:

- 0-30 days from shipping date: No restocking fee
- 30-60 days from shipping date: 15% restocking fee
- Returns not accepted after 60 days